

Doe # W-035/41-07-0386 ORIGINAL

Dear Neighbor,

I'd like to take this opportunity to introduce myself incase we haven't met yet. My name is Jimmy Dunne, I own Lot 43 & 44 in Geronimo Estates Unit 1. I want to speak to you about an issue that is dear to me, and to each and every land owner here in Geronimo Estates (GE) and Elusive Acres (EA). That issue is the years of spotty service, and as we are finding out now, the willful manipulation of the water system.

I have literally been fighting a water battle from the day that I closed on my lots. Before I bought my property I called Brooke Utilities Inc. (BUI) about a meter hook up and they told me all it took was a deposit and one week to set a meter. On the day that I closed, I call them back to set my meter and I was told by another employee, that there is no way I would get a meter and that there was a moratorium in place.

I opened a complaint with the Arizona Corporation Commission (ACC) for a variance to the 25 plus year old moratorium. Eventually I jointed the Fire Department's docket as an intervener with others and received a new meter after nearly two years of work, money, and time off form work and countless phone calls, paperwork and resources.

As you may or may not know, this summer we were without water in the system for a whole week. Because the way the system is now arranged, many of you may not have even known of this until BUI set a water truck in unit 1 so that YOU could haul 5 gallons at a time back to your home. Our EA neighbors were without water for days more than us in the canyon were, because of the system's gravity feed from the top of the mountain down into the rest of the main pipes.

Arizona Corporation Commission DOCKETED

OCT 16 2007

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This may be acceptable to some of you for whatever reason, but this is completely unacceptable to me and a great number of our neighbors. BUI is the only game in town, we can not BUY water form anyone else, and with the EPA and County health rules being so stringent and almost cost prohibitive, it is nearly impossible to have your own well. Although, the fortunate ones that do have their own wells, have been producing adequate supplies all year long. Being on a complete moratorium for new meters for years is grossly unfair to all homeowners and the vacant lot owners that have been denied the right to reasonable use of their properties.

What we (Steve Parhin, Becky Sigeti and I) are now battling at the ACC is that BUI fulfill their responsibilities and supply us with a second working well and a deeper well (if needed), and a greatly increased storage tank capacity. Steve now has a formal complaint opened at the ACC, and Becky and I have requested to become interveners too. What we as neighbors all need to do now, is to get up, get filled in, and get involved. It is for EVERYONE'S GOOD in our community! We need to band together to let the ACC know we are absolutely demanding our natural resources and services. Would you be OK with A.P.S. or Qwest turning your services off for a week or more?

If you agree with our view that the ACC *must* hold BUI accountable and serve their customers, then please sign this as a current or future customer that has been denied adequate service. Please print this out, sign it and send it back to me ASAP (before Oct.12th), as we need to attach them to Steve's docket (W-03514A-07-0386) for a scheduled procedural hearing on Oct 16th with 13 copies of each and every one that is sent back. Remember, the last time we residents and the Fire Department challenged the ACC and BUI; we received 9 new meters because BUI was found to be underutilizing the capacity of the existing wells. This time we need to receive a new well and adequately sized storage tanks, and in the meantime the ability to deliver water by truck until the new resources are on line.

Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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Lot #: 43+44 WAIT

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Thank you for your time and action,

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Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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Signed:

Lot #

Unit 1

Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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Jimmy Dunne 119 West 3rd Place Mesa, AZ. 85201

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unit 1

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